



Chipper Service Policy

The Town of Fayetteville offers a chipper service to assist residents in the removal of tree and shrub trimmings from their property. This free service provided by the Town of Fayetteville is designated to accommodate **routine trimming and pruning done by the homeowner**. The chipper service is provided Tuesday through Thursday during the peak season March 1st through October 31st and reduced to once-a-week, November 1st through February 28th. Requests are typically completed within 3-7 business days from the date they are received, weather permitting. **Please review the following before requesting the service.**

The Town crew will bring the chipper machine to private residences and remove tree and shrub trimmings subject to the following established guidelines.

- Large amounts of brush and large trees removed by commercial landscaping services must be **disposed of by the company**. If you hire someone to cut your brush, be sure that the cost of hauling the brush, yard waste, and other debris away is included in the price estimate you receive.
- Trimmings should be at least 4 feet in length. There is no maximum length – longer trimmings are safer and easier to remove. Trimmings less than 4 feet in length should be disposed of using other means, as this is a safety hazard for the crew.
- The machine will accept branches with a maximum diameter of 6 inches.
- Trees and bushes with roots cannot go through the chipper. Roots must be cut off and disposed of by using other methods.
- No Firewood, Lumber, Boards, Wire, or other debris.
- Tree and shrub clippings only. **No vines, briars, or honeysuckle**. Clippings which include vines, briars, or honeysuckle **will not** be picked up.
- All trimmings must be placed in a pile within 5 feet of the curb or at the end of the driveway. The trimming pile should be placed neatly with the cut off ends towards the street. Piles should be placed near the least busy street.
- Town employees will not come onto private property to remove trimmings.
- Clippings should not be piled near mailboxes, fire hydrants (against the law), or parked cars, as they may scratch the cars. Clippings deemed too close to parked cars will not be picked up.
- Town employees will not leave mulch at residences.

Special considerations will be made in periods immediately following a storm. All jobs are subject to the discretion of the Street Foreman.

There are 3 easy ways to request chipper service.

1. **Call** (304) 574-0101 Monday-Friday 8am-4pm
2. **Email** heather@fayettevillewv.gov
3. Request by **text**, by texting “Chipper” to (681) 227-1122